



Associated Youth | Les Services Associés
Services of Peel | pour les Jeunes de Peel

Annual Report

2018-2019

President's Message

This year, we are commemorating AYSP's 33rd year of operation and are thankful to those who join us in this celebration

We are proud, once again, to join with some of our service partners: Peel Children's Aid, Peel Children's Centre, Nexus, Rapport Youth & Family Services, and Our Place Peel in conducting our joint Annual meetings. We welcome this opportunity to celebrate our shared successes and, this year, pay special tribute in honour of Rapport's Anniversary Celebration.

AYSP's activities over the 2018/2019 fiscal period were numerous and varied. Accomplishments which included work both internal and external to our organization.

The Annual Report provides recognition of the overall performance of AYSP and identifies that we have served over 4100 young people, often with their families, through our various programs. Quality programs, run by dedicated staff members, who recognize the uniqueness of individual needs while creating opportunities for insights and growth.

AYSP's Strategic Plan was finalized and implementation work is underway on specific items from our plan. The pillars of our work focuses on our human resources, quality programming, operational efficiencies and our role as a partner in the community. We look forward to the ongoing work of the Strategic Plan and support, across the organization, to achieve results.

In 2018/2019, and before, AYSP staff members worked hard to prepare our organization for Accreditation and achieved it successfully for both our Children's Mental Health and Youth Justice services. This demonstrates our diligence and leadership in both service sectors to ensure the best quality of work is provided to children, youth and families. We finalized our first collective agreement, participated in

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agency-wide training to become a Trauma-Informed organization, relocated some of our offices to create contiguous space and worked collaboratively with our Core Service Provider partners for the launch of WhereToStart.ca and the Ministry's Business Intelligence Solution with the intent of providing more streamlined and quality services to clients. Moving forward we will now, also, work with the Ministry of Health and Long-Term Care as the children's mental health service portion of our work shifts under their jurisdiction.

As we turn our attention to new partnerships in the year ahead, we also acknowledge and appreciate our existing working partnership in the community, both formal and informal. Our collaborative efforts enable services and supports to be offered in a way that best meets our community needs, emphasized by the work of employees and volunteers at AYSP who make a difference for people, every day.

As we look to 2019/2020 we know change is coming. Our new government is making significant modifications to how social services are being delivered. This change will bring new challenges and opportunities and we will work to ensure we have a continued role in providing important services to those who need it.

Thank you, all, for your continued support of our work at AYSP.

CHARLIE WAITE
Board President

AYSP has provided services to our community for over 30 years



We are proud of our strong partnerships with service providers in Youth Justice, Children's Mental Health, Child Welfare, Education and Developmental Services sectors.

Accredited by the Canadian Centre for Accreditation since 2014, AYSP is a member of Children's Mental Health Ontario and Youth Justice Ontario. We recognize the key to effective service is strong collaboration with other service providers as we work collectively to support children, youth and families.

Strategic Plan

MISSION STATEMENT:

AYSP is a dynamic team of optimistic, compassionate professionals and volunteers dedicated to helping children, youth and families manage mental health and/or justice issues, realize their potential and contribute to their communities.

VISION STATEMENT: As a pivotal leader and system partner, AYSO is committed to improving the lives of children, youth and families dealing with mental health and/or justice issues within an equity-based framework.

We will cultivate a workplace environment that attracts and retains committed, capable employees

We will provide effective, quality and high impact programs for children, youth and families

We will ensure operational efficiencies that focus on our primary role: serving and supporting children, youth and families

We will be a committed community partner, leader and innovator

SERVICE PRINCIPLES:

- We work from a client-centred, strength-based approach and believe, through support, individuals can reach their potential
- We work hard to engage all children, youth and families in a manner which is culturally-sensitive, non-judgmental and respectful
- Our approach is based on a systemic perspective – taking into account individual, family, peer, school, employment and neighbourhood factors
- We use restorative principles to ensure the rights of persons harmed, clients and communities are respected, with an emphasis on the reintegration and rehabilitation of youth
- We value diversity, inclusivity and persons from all ethno-racial groups, abilities and sexual and gender identities
- AYSO is committed to anti-oppressive and anti-racist principles, with the expectation that the framework is reflected in the work we do
- AYSO strives to provide programs and services that are evidence-based and evidence-informed
- We understand some individuals and families need multiple services within the community, and we are proud to partner with other service providers, including those in the areas of child welfare, children’s mental health, education, health and justice to provide well-coordinated services for our community
- We are committed to protecting the privacy of all individuals who participate in our programs by ensuring the confidentiality and security of client information
- Our services are provided free of charge to residents

Board of Directors

MR. CHARLIE WAITE – Board President

Charlie is currently a Crown Attorney serving in the A. Grenville & William Davis Courthouse - Ontario Court of Justice. Prior to working as a Crown, Charlie served as a Defense Attorney with Dalzell & Waite. Charlie has practiced both Criminal and Family law and was called to the Bar in 1980 after studying Law at the University of Western Ontario. Charlie has always been a contributor to the community serving as a Volunteer on community Boards within Peel Region. Charlie currently serves as President of AYSP's Board of Directors.

MS. MICHELE BRUBACHER, CHRL, SHRM-CP – Board Vice-President

Michele is a Certified Human Resources Leader with experience working in various sectors (Corporate, Public, Private, and Non-Profit). Having extensive knowledge, experience and responsibility in actively managing people and resources, Michele is able to independently analyze and resolve unexpected challenges innovatively. Michele's ability to recognize and consider the Big Picture to obtain "win/win/win" outcomes assists AYSP with internal and external organizational needs.

MAHIRA ADEEB

Mahira currently serves as a staff family lawyer with Legal Aid Ontario. Mahira attended the Faculty of Law at the University of Toronto and was called to the Bar in 2012. Mahira is a member of the South Asian Bar Association and a board member for Peel Family Mediation Services. Mahira is an active volunteer and has served at Lawyers Feed the Hungry and LAWS (Law in Action Within Schools) and Pro Bono Students Canada where she held a placement at SALCO (South Asian Legal Clinic of Ontario).

Board of Directors

JOEL CHACHA

A retired mediator with the Landlord and Tenant Board, Joel has extensive experience in interest based mediation, conflict resolution and negotiation. He has excellent negotiation skills acquired through knowledge of conciliation and mediation techniques and practices, interpersonal communication and analytical skills. Joel has a proven record of credibility and objectivity in dealing with, and helping resolve, issues between parties of opposing views. Joel has volunteered with Peel Children's Aid Society as a Board Member. Prior to becoming a Board Member at AYSP Joel served on AYSP's Youth Justice Committee. Joel is a founder and Executive Director of Teamwork Children's Services International Inc. He is a member of the Board of Directors, Teamwork Ministries International Inc. and Teamwork City of Hope.

RODERICK CHUNG (F.C.I.S., C.P.A, C.G.A)

Roderick is a businessman working within the food import and distribution industry for many years serving in roles of Accountant, Financial Controller, General Manager and President /Director. Roderick is a Certified General Accountant (retired) and a Fellows Member (retired) of the Institute of Chartered Company Secretaries and Administrators. Roderick also has an Advanced Certificate in Dispute Resolution from York University. Roderick is a dedicated volunteer serving as a Citizen Member of the Mississauga Appeal Tribunal, City of Mississauga and working with the Parkinson Society, Peel Community Mediation Services and Associated Youth Services of Peel where he served as a Youth Justice Committee member prior to becoming a member of the Board.

HUBERT HILTZ

Hubert is a highly respected Inspector with the Peel Regional Police. Hubert holds a BA in Sociology/Anthropology from Carleton University and an Advanced Certificate in Police Leadership from Dalhousie University. Hubert has served in various capacities with Peel Police including; Intelligence Services, Homicide and Missing Person Bureau, Street Crime Gang Unit, Central Robbery and 11, 12 and 21 Divisions. Hubert is very active and involved with youth, as a member of the Peel Regional Police Basketball team and coaching youth in a variety of sports. Prior to his career in Policing, Hubert worked as youth counsellor giving him further insight into the activities of AYSP.

Financial Overview

March 31, 2019 with comparative figures for March 31, 2018

Statement of Financial Position	2019	2018
Assets		
Current assets:		
Cash	\$ 117,169	\$ 326,229
Accounts receivable	87,832	65,632
Prepaid expenses and other current assets	92,239	64,629
	<u>297,240</u>	<u>456,490</u>
Capital assets	268,622	122,290
	<u>\$ 565,862</u>	<u>\$ 578,780</u>
Liabilities and Net Assets		
Current liabilities:		
Accounts payable and accrued liabilities	\$ 284,575	\$ 481,429
Deferred revenue	17,853	5,103
	<u>302,428</u>	<u>486,532</u>
Net assets:		
Invested in capital assets	268,621	122,289
Unrestricted	(5,187)	(30,041)
	<u>263,434</u>	<u>92,248</u>
	<u>\$ 565,862</u>	<u>\$ 578,780</u>

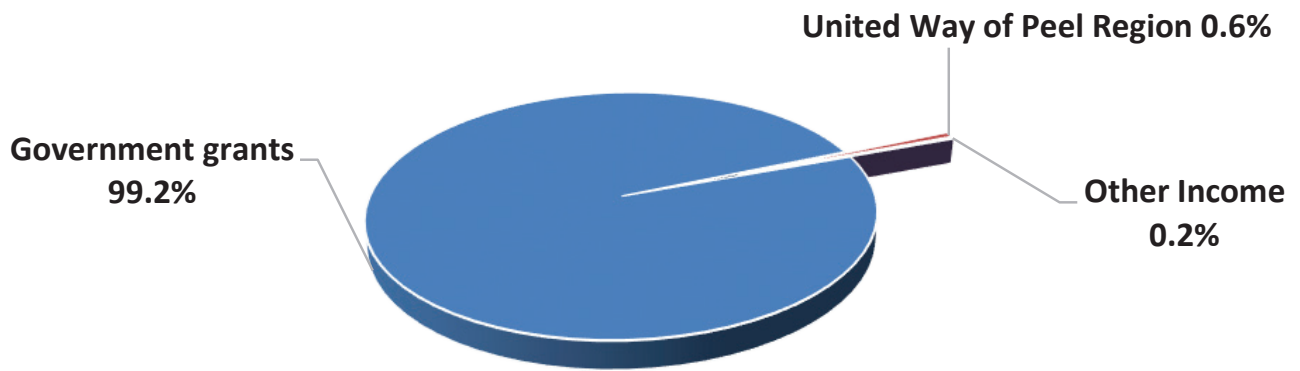
For the 12 Months ended March 31, 2019
With comparative figures for the 12 months ended March 31, 2018

Statement of Revenue and Expenditures	2019	2018
Revenue:		
Government grants	\$ 8,177,582	\$ 8,019,458
United Way of Peel Region	52,752	52,752
Interest and other income	9,814	4,440
Charitable contributions	5,721	4,418
	<u>8,245,869</u>	<u>8,081,068</u>
Expenditures:		
Salaries	5,349,863	5,509,445
Benefits	820,479	872,995
Purchased service - client	54,654	67,445
Building accommodation	534,789	527,682
Office	301,016	242,229
Travel	84,829	88,816
Program costs	378,926	384,629
Staff training	308,691	84,767
Purchased services - non client	105,616	126,740
Insurance	54,514	51,954
Centralized Intake costs	45,514	45,514
Amortization	35,792	44,227
	<u>8,074,683</u>	<u>8,046,443</u>
	-	-
Excess (deficiency) of revenue over expenditures	<u>\$ 171,186</u>	<u>\$ 34,625</u>

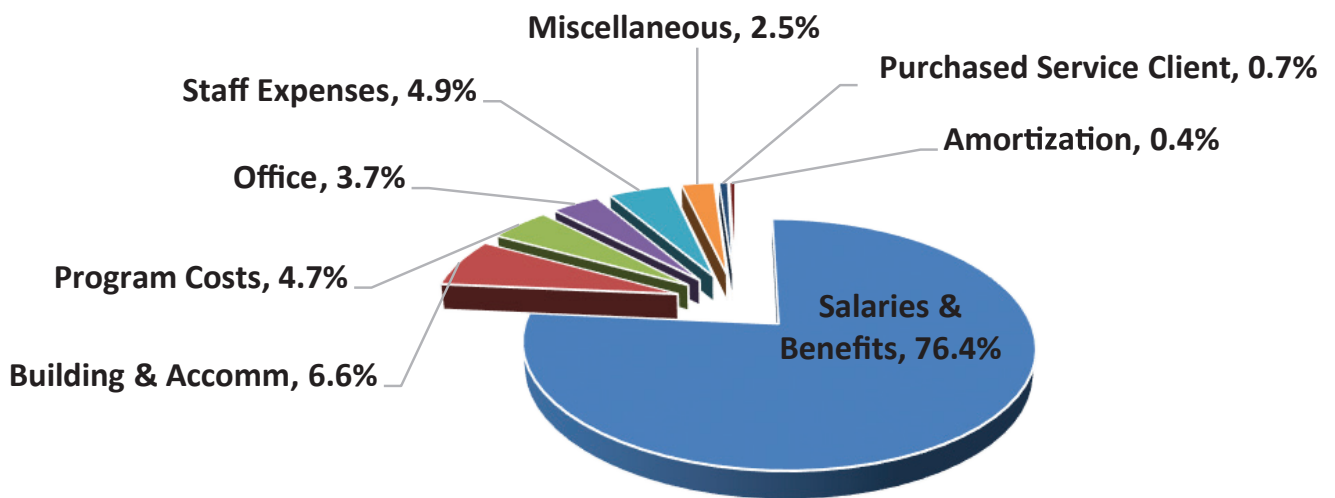
Audited financial statements, prepared by SAAPC S. Abraham, a Professional Corporation Chartered
Professional Accountants.

Revenue & Expenses

AYSP 2018-2019 Revenue



AYSP 2018-2019 Expenses



Children's Mental Health Services – Service Data

Clients Served 2018-2019

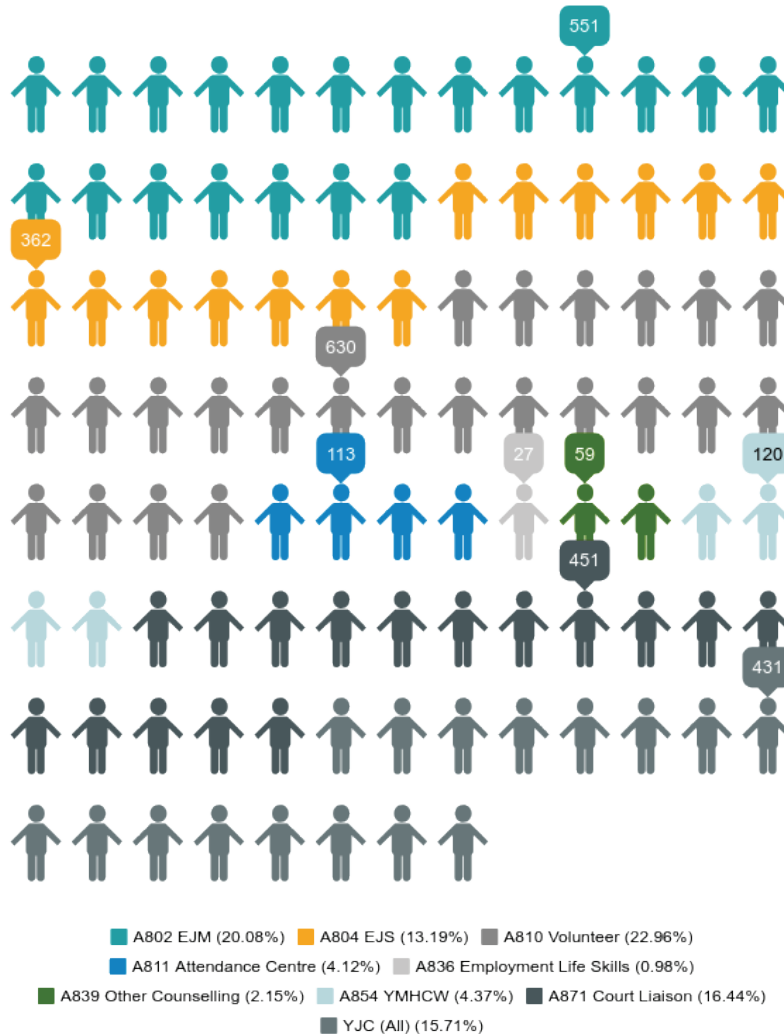


Year ended March 31, 2019

AYSP Program Name	Clients Served 2018 - 2019
A348 - Brief Services	476
A349 - Counselling / Therapy Services	268
A351 - Family/Caregiver Skills Building & Support	25
A353 - Intensive Treatment Services	286
A356 - Targeted Prevention	82
A505 - Residential Placement Advisory Committee (RPAC)	6
A771 - Community Capacity Building	118
A772 - Alternate Dispute Resolution	127
	1388

Youth Justice Services – Service Data

Clients Served 2018-2019



Year ended March 31, 2019

AYSP Program Name	Clients Served 2018 - 2019
A802 - Extrajudicial Measures (EJM)	551
A804 - Extrajudicial Sanctions (EJS) & Enhanced Extrajudicial Sanctions (EEJS)	362
A810 - Volunteer Coordination	630
A811 - Attendance Centre	113
A836 - Employment Life Skills	27
A839 - Other Counselling	59
A854 - YMHCW	120
A871 - Court Liaison	451
YJC (Dufferin, Peel, North Toronto, West Toronto, Toronto Pre-Charge)	431
	2744

AYSP Volunteers

AYSP offers a rewarding volunteer program to support children, youth and their families receiving services at AYSO. Our volunteers are an important part of the day to day lives of the people we serve. AYSO's volunteer pool includes diverse individuals who bring a wide array of knowledge, experience and talents to our agency.

All AYSO volunteers undergo a mandatory five-week training and orientation program which prepares them, and ensures they are well-equipped to participate in a variety of volunteer opportunities. Some topics covered in training include AYSO's volunteer policies and procedures, anti-racist anti-oppressive framework, relationship building, facilitation skills, the Youth Criminal Justice Act, the Child, Youth and Family Services Act and Accessibility training.

AYSO volunteers are matched with opportunities which allow them to utilize their skills and gain experience. Volunteer opportunities include our Mentorship Program, Tutoring Program, Childcare Support, Program Co-Facilitator, One-to-One Program Facilitator, Court Support and Administrative Support.



AYSO volunteers are matched with opportunities which allow them to utilize their skills and gain experience

Volunteers can meet AYSP clients and Probation clients in the community to facilitate one-to-one sessions, including mentorship and tutoring. Volunteers work collaboratively with the referring worker to ensure identified goals are being met.

AYSP volunteers assist in relieving parents/guardians from potential barriers to attending AYSP workshops. By facilitating children activity groups, parents are able to attend much needed workshops.

Additionally, AYSP volunteers also facilitate a variety of in-house programs to clients, including Anger Awareness, Social Media Awareness and Responsibility Training (SMART) and Choices for Healthy Relationships. As part of these programs, our volunteers encourage client participation through various modes including discussion, role playing and individual work.

Lastly, AYSP volunteers are involved in opportunities that support AYSP staff with administrative duties. This includes volunteers assisting AYSP Court Workers with monitoring clients attending court, supporting AYSP staff with identified tasks, such as reviewing client files or assisting in program updates.

Throughout the year, AYSP volunteers are presented with multiple opportunities for professional growth and development. AYSP offers volunteers trainings and workshops to advance their knowledge on client demographics and recurring trends in our community. They are provided with opportunities to further develop their skills when working with clients. As well, AYSP hosts volunteer appreciation events throughout the year to recognize their efforts and successes.



**AYSP volunteers are compassionate,
dedicated individuals who commit their
time to the clients we serve.**

Thank You For Your Support

Ministry of Children, Community and Social Services

- Children's Services Division

- Youth Justice Services Division

Ministry of the Attorney General

United Way Greater Toronto



WORKING WITH COMMUNITIES IN
**PEEL, TORONTO
& YORK REGION**

Accredited by
**Canadian Centre
for Accreditation**



Agréé par
**Centre canadien
de l'agrément**



Associated Youth | Les Services Associés
Services of Peel | pour les Jeunes de Peel

Tel: (905) 890-5222 | Fax: (905) 890-5230

Head Office: 160 Traders Boulevard East, Suite 100
Mississauga, ON L4Z 3K7

For more information
please visit our website: www.aysp.ca

 @associatedyouthservicespeel  Associated Youth Services of Peel