

March 18, 2020

Dear Valued AYSP Clients,

In response to COVID-19, AYSP has modified its operations. We are open, but not in the office, and have adapted programs to contain the risks associated with COVID-19. The health and safety of our clients, staff, and community members is a priority for AYSP.

AYSP has decided to suspend face-to-face services with our clients beginning immediately and will close our offices March 20<sup>th</sup> until further notice. We are still here and are committed to providing the best service we can during this time. We are offering service by telephone and/or through a virtual platform. We are making this decision to prevent spread of this virus and to ensure the health and safety of our valued clients, staff and volunteer teams.

Please expect to hear directly from your worker at AYSP to work with you around an appropriate plan for your service. If you have any immediate questions, please contact your worker at the number they have provided or by calling our general line at 905.890.5222, where messages will be received.

Crisis support services for Children, Youth and Families are available 24/7. Please call 416.410.8615. If you are over 18 and need crisis support, please call CMHA Peel-Dufferin's 24/7 Crisis Line at 905.278.9036.

If you are a child, youth or family seeking mental health services please contact <http://wheretostart.ca/> or 905.451.4655

If you are interested in accessing one of AYSP's youth programs please contact AYSP's Youth Intake Specialist at 905.890.5222 ext. 2262

Sincerely,



Kelly Henderson  
Executive Director