



Associated Youth | Les Services Associés  
Services of Peel | pour les Jeunes de Peel

# Annual Report

2019-2020

## President's Message

### **Today, we are commemorating AYSP's 34th year of operation and we appreciate those who are able to join us as we celebrate**

This year, due to the COVID-19 Pandemic, we are not able to celebrate with service partners, opting, instead, for a virtual gathering of our members. Regardless, we are still proud to come together to acknowledge our accomplishments over the past year.

AYSP's activities during 2019/2020 aligned with our Strategic Plan directions, with activities to support services, human resources, operations and partnerships.

The Annual Report provides recognition of the overall performance of AYSP and the number of young people we have served, often with their families, through our various programs. These programs are run by AYSP staff members who dedicate their time and energy to creating meaningful relationships with those who seek our support. In an ongoing effort to maximize program effectiveness, AYSP sought to incorporate additional evidence-based practise into our work. To that end, the Triple P program was introduced this past year with training and implementation occurring into 2020/2021. AYSP continued to work with partners in education, child welfare, health and developmental services and with our core service provider partners and lead agency to support our children's mental health services. Additionally, we continue to work alongside Police, Probation and Crowns to support our youth justice services. Unfortunately, after 30 years, we ceased to operate our Court Intake services when the program responsibilities were reassigned to Probation staff.

Over this past year, we bid farewell to some staff members and welcomed new faces to our team, both in the front lines and in leadership roles. Prevalently, AYSP staff actively seek opportunities to develop their skills and abilities on an ongoing basis. Staff members have been trained to provide trauma-informed support to young people and families and have worked hard this year to integrate this knowledge and understanding throughout our services.

**AYSP also launched a new website and created a presence on social media to highlight our work, recognize the work of others and invite community members to seek our support.**

2019/2020 was the first full year of children's mental health operations under the Ministry of Health and, moving forward, our Youth Justice Committee programming will now be supported through the Ministry of Children, Community and Social Services as this portion of our work shifts under their jurisdiction from the Ministry of the Attorney General. We continue to work with the United Way of Greater Toronto and welcome the opportunity for ongoing learning and development.

We acknowledge and appreciate our existing working partnership in the community. The relationships with our funders is positive and supports our ongoing work within our community. AYSPP continues to be a part of provincial associations and seeks opportunities to build collaborative partnerships in the communities in which we work; allowing us to increase our understanding and awareness of issues and our role in finding and supporting solutions.

In March of this fiscal year, the global pandemic forced AYSPP to shift, quickly, to virtual services. Although, not without its issues, this transition was done quickly and efficiently by everyone and allowed service to our community to continue effectively. Through this, the dedication, flexibility and commitment of our staff have demonstrated that we can rise to any challenge on behalf of young people and their families and realize success; you continue to make a difference in people's lives. I want to express my thanks, to each of you, for this.

The year ahead is sure to challenge us, it will also offer us opportunity. It will be important to build on AYSPP's collective strengths and to persevere, so our next steps forward contribute positively to the needs within our community.

Thank you for your continued commitment to AYSPP!

**CHARLIE WAITE**  
**Board President**

# Mental Health and Youth Justice Services for Children, Youth and their Families



We are proud of our strong partnerships with service providers in Youth Justice, Children’s Mental Health, Child Welfare, Education, Health and Developmental Services sectors.

Accredited by the Canadian Centre for Accreditation since 2014, AYSP is a member of Children’s Mental Health Ontario and Youth Justice Ontario. We recognize the key to effective service is strong collaboration with other service providers as we work collectively to support children, youth and families.

# Board of Directors

## **CHARLIE WAITE – Board President**

Charlie is currently a Crown Attorney serving in the A. Grenville & William Davis Courthouse - Ontario Court of Justice. Prior to working as a Crown, Charlie served as a Defense Attorney with Dalzell & Waite. Charlie has practiced both Criminal and Family law and was called to the Bar in 1980 after studying Law at the University of Western Ontario. Charlie has always been a contributor to the community serving as a Volunteer on community Boards within Peel Region. Charlie currently serves as President of AYSP's Board of Directors.

## **MICHELE BRUBACHER, CHRL, SHRM-CP, CDMP – Board Vice-President**

Michele is a Certified Human Resources Leader with experience working in various sectors (Corporate, Public, Private, and Non-Profit). Having extensive knowledge, experience and responsibility in actively managing people and resources, Michele is able to independently analyze and resolve unexpected challenges innovatively. Michele's ability to recognize and consider the Big Picture to obtain "win/win/win" outcomes assists AYSP with internal and external organizational needs.

## **RODERICK CHUNG (F.C.I.S., C.P.A, C.G.A)**

Roderick is a businessman working within the food import and distribution industry for many years serving in roles of Accountant, Financial Controller, General Manager and President /Director. Roderick is a Certified General Accountant (retired) and a Fellows Member (retired) of the Institute of Chartered Company Secretaries and Administrators. Roderick also has an Advanced Certificate in Dispute Resolution from York University. Roderick is a dedicated volunteer serving as a Citizen Member of the Mississauga Appeal Tribunal, City of Mississauga and working with the Parkinson Society, Peel Community Mediation Services and Associated Youth Services of Peel where he served as a Youth Justice Committee member prior to becoming a member of the Board.

## **HUBERT HILTZ**

Hubert is a highly respected Inspector with the Peel Regional Police. Hubert holds a BA in Sociology /Anthropology from Carleton University and an Advanced Certificate in Police Leadership from Dalhousie University. Hubert has served in various capacities with Peel Police including; Intelligence Services, Homicide and Missing Person Bureau, Street Crime Gang Unit, Central Robbery and 11, 12 and 21 Divisions. Hubert is very active and involved with youth, as a member of the Peel Regional Police Basketball team and coaching youth in a variety of sports. Prior to his career in Policing, Hubert worked as youth counsellor giving him further insight into the activities of AYSP.

# Board of Directors

## **JOEL CHACHA**

A retired mediator with the Landlord and Tenant Board, Joel has extensive experience in interest-based mediation, conflict resolution and negotiation. He has excellent negotiation skills acquired through knowledge of conciliation and mediation techniques and practices, interpersonal communication and analytical skills. Joel has a proven record of credibility and objectivity in dealing with, and helping resolve, issues between parties of opposing views. Joel has volunteered with Peel Children's Aid Society as a Board Member. Prior to becoming a Board Member at AYSP Joel served on AYSP's Youth Justice Committee. Joel is a founder and Executive Director of Teamwork Children's Services International Inc. He is a member of the Board of Directors, Teamwork Ministries International Inc. and Teamwork City of Hope.

## **MAHIRA ADEEB**

Mahira currently serves as a staff family lawyer with Legal Aid Ontario. Mahira attended the Faculty of Law at the University of Toronto and was called to the Bar in 2012. Mahira is a member of the South Asian Bar Association and a board member for Peel Family Mediation Services. Mahira is an active volunteer and has served at Lawyers Feed the Hungry and LAWS (Law in Action Within Schools) and Pro Bono Students Canada where she held a placement at SALCO (South Asian Legal Clinic of Ontario).

## **JUDY LABELLE**

Judy is currently an Advisor, Corporate Social Responsibility at the Region of Peel. Prior to her current role, Judy worked as a Manager in Health Services and Public Works at the Region. She began her career at the Region as a Public Health Nurse. In several roles over the years, Judy partnered with AYSP in support of children and youth and their families. She has extensive volunteer experience in Peel and Halton Regions and has been a member of AYSP's Board of Directors since June 2019.

## **FRANCES MONARDO**

Frances was called to the bar in 2010 after graduating from the University of Ottawa's law school. Since then, she has been practicing primarily as a criminal lawyer. During this time, she worked with the Ministry of the Attorney General and the Public Prosecution Service of Canada as a provincial and federal Crown Attorney, respectively. Currently, Frances is staff Duty Counsel with Legal Aid Ontario for the Brampton courthouse where she has served since 2017. As Duty Counsel, she has taken the lead role in the Alternative Resolution Court whose focus is individuals with mental health and other vulnerabilities. As a result of this role, Frances works closely with the Canadian Mental Health Association in Peel in addition to being a member of the Alternative Resolution Court and Human Services and Justice Coordinating committees.

# Financial Overview

March 31, 2020 with comparative figures for March 31, 2019

<b>Statement of Financial Position</b>	2020	2019
<b>Assets</b>		
Current assets:		
Cash	\$ 104,733	\$ 117,169
Accounts receivable	68,802	87,832
Prepaid expenses and other current assets	96,888	92,239
	270,423	297,240
Capital assets	195,724	268,622
	\$ 466,147	\$ 565,862
<b>Liabilities and Net Assets</b>		
Current liabilities:		
Accounts payable and accrued liabilities	\$ 242,688	\$ 284,575
Deferred revenue	22,345	17,853
	265,033	302,428
Net assets:		
Invested in capital assets	195,724	268,621
Unrestricted	5,390	(5,187)
	201,114	263,434
	\$ 466,147	\$ 565,862

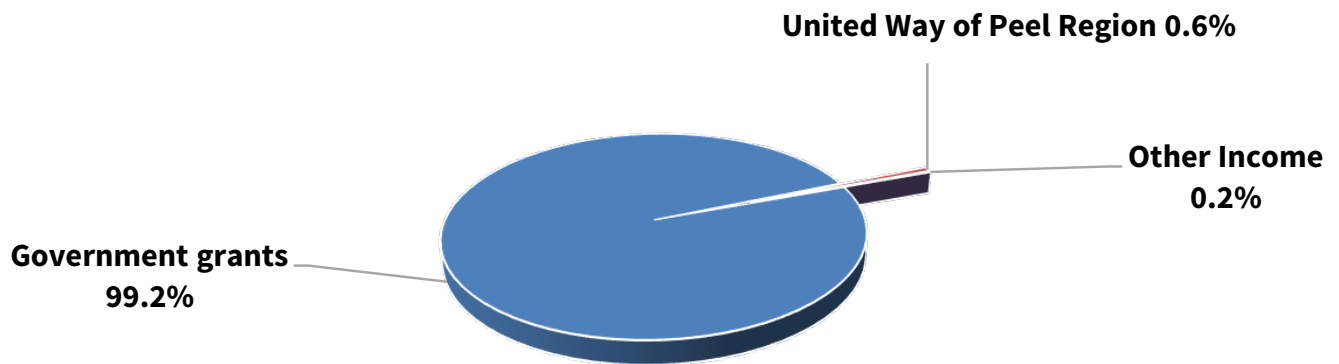
For the 12 Months ended March 31, 2020  
With comparative figures for the 12 months ended March 31, 2019

<b>Statement of Revenue and Expenditures</b>	2020	2019
<b>Revenue:</b>		
Government grants	\$ 8,378,999	\$ 8,177,582
United Way of Peel Region	52,752	52,752
Interest and other income	9,404	9,814
Charitable contributions	4,120	5,721
	8,445,275	8,245,869
<b>Expenditures:</b>		
Salaries	5,756,246	5,349,863
Benefits	881,749	820,479
Purchased service - client	73,597	54,654
Building accommodation	604,161	534,789
Office	248,197	301,016
Travel	88,371	84,829
Program costs	396,746	378,926
Staff training	286,005	308,691
Purchased services - non client	29,644	105,616
Insurance	62,306	54,514
Centralized Intake costs	-	45,514
COVID expenses	487	-
Amortization	80,086	35,792
	8,507,595	8,074,683
	-	-
<b>Excess (deficiency) of revenue over expenditures</b>	\$ (62,320)	\$ 171,186

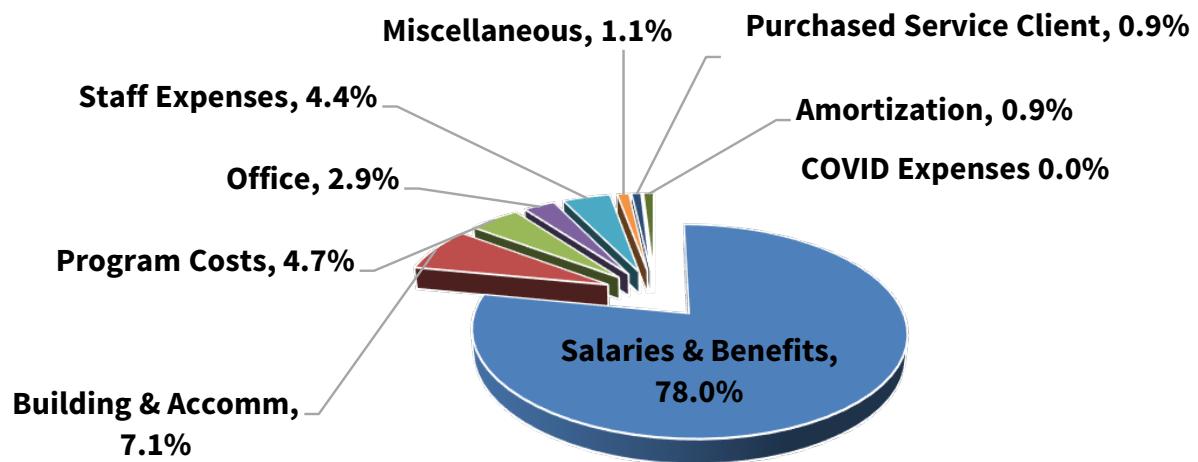
Audited financial statements, prepared by SAAPC Chartered Professional Accountants.

# Revenue & Expenses

## AYSP 2019-2020 Revenue



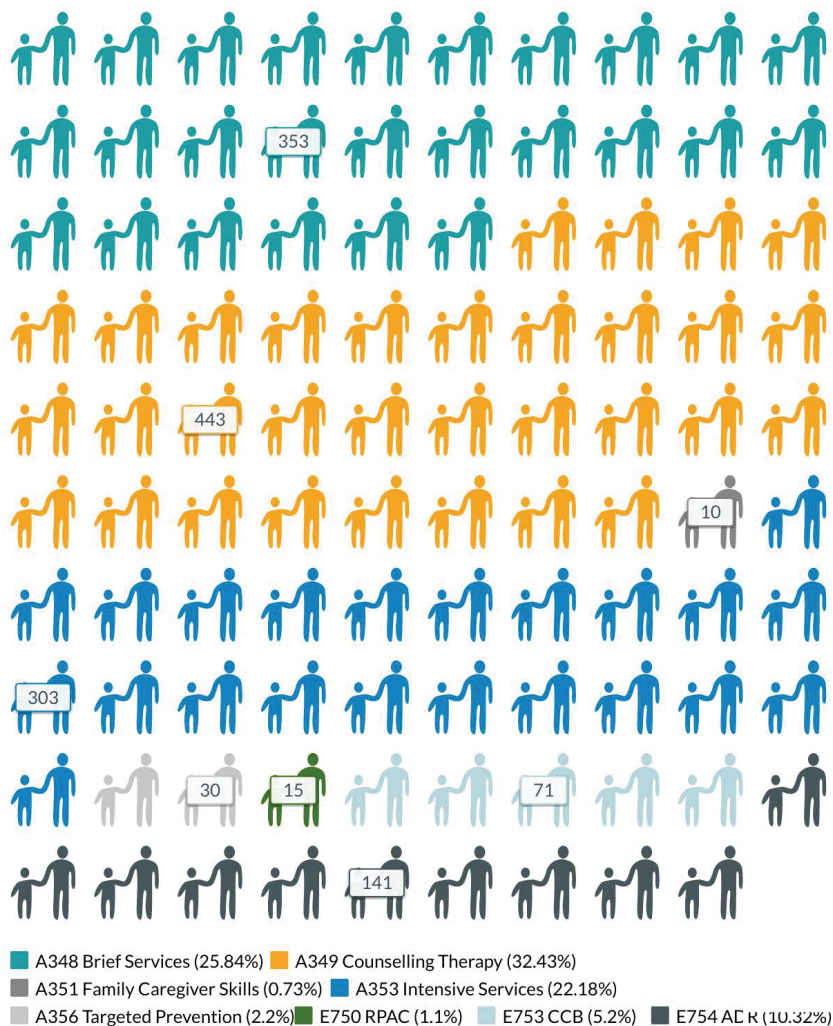
## AYSP 2019-2020 Expenses





# Children's Mental Health Services – Service Data

## Clients Served 2019-2020



Year ended March 31, 2020

AYSP Program Name	Clients Served 2019 - 2020
A348 - Brief Services	353
A349 - Counselling / Therapy Services	443
A351 - Family/Caregiver Skills Building & Support	10
A353 - Intensive Treatment Services	303
A356 - Targeted Prevention	30
E750 - Residential Placement Advisory Committee (RPAC)	15
E753 - Community Capacity Building	71
E754 - Alternate Dispute Resolution	141
	1366

# Youth Justice Services - Service Data

Clients Served 2019-2020



- E780 EJM (27.98%) ■ E782 EJS (11.57%) ■ E786 Attendance Centre (3.59%)
- E800 Employment Life Skills (1.21%) ■ E803 Other Counselling (2.08%) ■ E835 YMHCW (5.41%)
- E850 Volunteer Coordination (18.83%) ■ E851 Court Liaison (14.22%) ■ YJC (All) (15.12%)

Year ended March 31, 2020

AYSP Program Name	Clients Served 2019 - 2020
E780 - Extrajudicial Measures (EJM)	740
E782 - Extrajudicial Sanctions (EJS)	306
E786 - Attendance Centre	95
E800 - Employment Life Skills	32
E803 - Other Counselling	55
E835 - YMHCW	143
E850 - Volunteer Coordination	498
E851 - Court Liaison	376
YJC (Dufferin, Peel, Toronto)	400
	2645

## AYSP Volunteers

AYSP offers a rewarding volunteer program to support children, youth and their families receiving services at AYSB. Our volunteers are an important part of the day to day lives of the people we serve. AYSB's volunteer pool includes diverse individuals who bring a wide array of knowledge, experience and talents to our agency.

All AYSB volunteers undergo a mandatory five-week training and orientation program which prepares them and ensures they are well-equipped to participate in a variety of volunteer opportunities.

This past year, in addition to the mandatory volunteer policies and procedural training, some additional topics covered in training included anti-racist anti-oppressive framework, building engagement skills and group facilitation skills.

AYSB volunteers are matched with opportunities which allow them to utilize their skills and gain experience. Volunteers contributed to several programs this past year. Some of these included our Mentorship Program, Tutoring Program, Life Skills Program Co-Facilitator, One-to-One Program Facilitator and AYSB's Youth Justice Committees.

Volunteers meet AYSB clients and Probation clients in the community to facilitate one-to-one sessions, including mentorship and tutoring. Volunteers work collaboratively with the referring worker to ensure identified goals are being met.



**AYSB's volunteer pool includes diverse individuals who bring a wide array of knowledge, experience and talents to our agency.**

Additionally, AYSP volunteers also facilitate a variety of in-house programs to clients, including Anger Awareness, Social Media Awareness and Responsibility Training (SMART), Life Skills and Choices for Healthy Relationships. Volunteers encourage client participation through various modes including discussion, reflection, role playing and individual homework.

The Youth Justice Committee Program gives AYSP Volunteers the opportunity to facilitate restorative justice circles with other volunteer community members. During the circles, persons harmed, the young person, their supports and the community members are all able to offer their perspective on what happened, how it caused harmed and what can be done to repair the harm.

AYSP offers volunteers training and workshops to advance their knowledge on client demographics and recurring trends in our community. They are provided with opportunities to further develop their skills when working with clients. As well, AYSP hosts volunteer appreciation events throughout the year to recognize their efforts and successes. This year, AYSP volunteers were presented with several opportunities for professional growth and development. Some of these opportunities included Safe Talk, Human Trafficking Workshops, and a Community Resource Event. Additionally, AYSP hosted volunteer social events to foster team building and provide program updates. AYSP was also able to recognize and thank volunteers during an awards evening in November.

AYSP volunteers are compassionate, dedicated individuals who commit their time to the clients we serve. AYSP is thankful for all the contributions volunteers made this past year!



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dedicated individuals who commit their  
time to the clients we serve.**

# Thank You For Your Support

Ministry of Children, Community and Social Services

- Youth Justice Services Division

Ministry of Health

Ministry of the Attorney General

United Way Greater Toronto



WORKING WITH COMMUNITIES IN  
**PEEL, TORONTO  
& YORK REGION**

*Accredited by*  
**Canadian Centre  
for Accreditation**



*Agréé par*  
**Centre canadien  
de l'agrément**





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**For more information**  
**please visit our website: [www.aysp.ca](http://www.aysp.ca)**

 Associated Youth Services of Peel

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